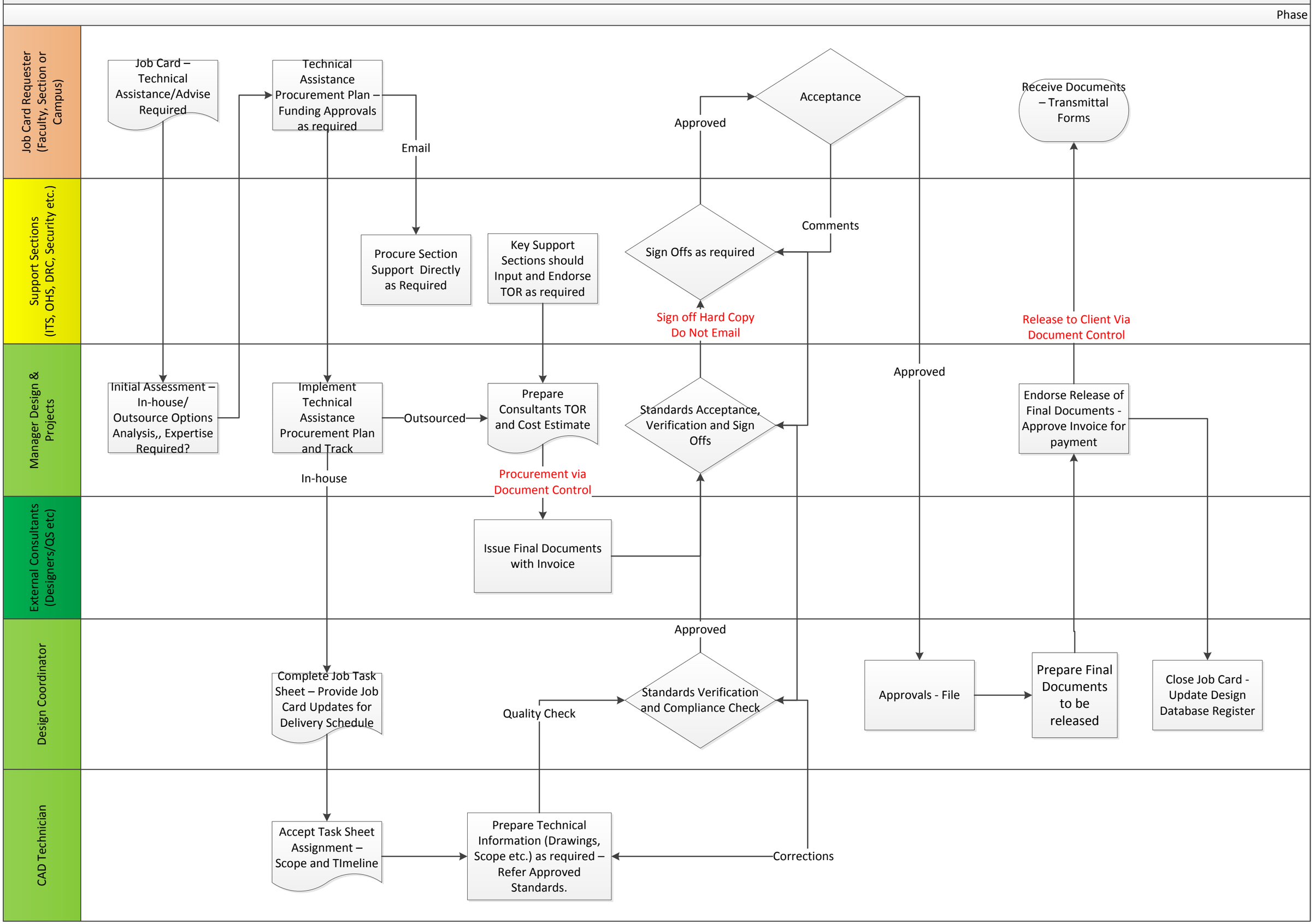Estates & Infrastructure Oct 2018 – Design Process for Job Cards (Technical Assistance)