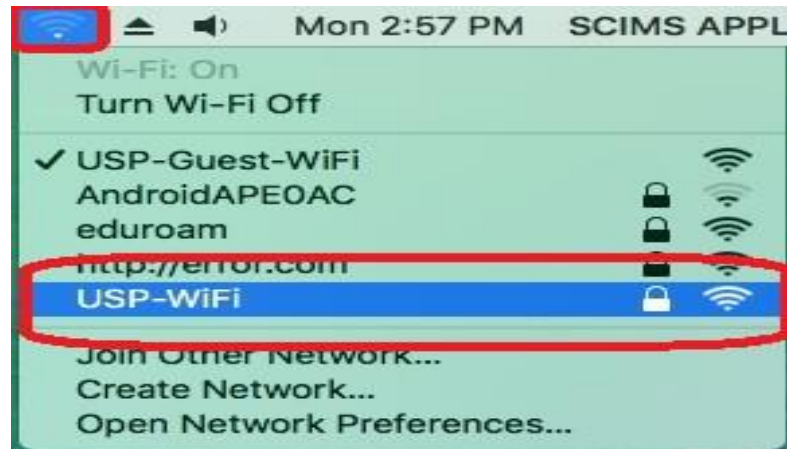# Welcome to The University of the South Pacific

**This is a guide for users of Macintosh Computers**

Before you connect, some Important information for you to know:

1. Allowed OS versions: Mac OS 10.9 and above

2. Additional anti-virus options are listed as:

   a. Avira

   b. Avast

   c. Bitdefender

   d. Bullguard

   e. ESet

   f. Kaspersky

   g. McAfee

   h. Symantec Norton

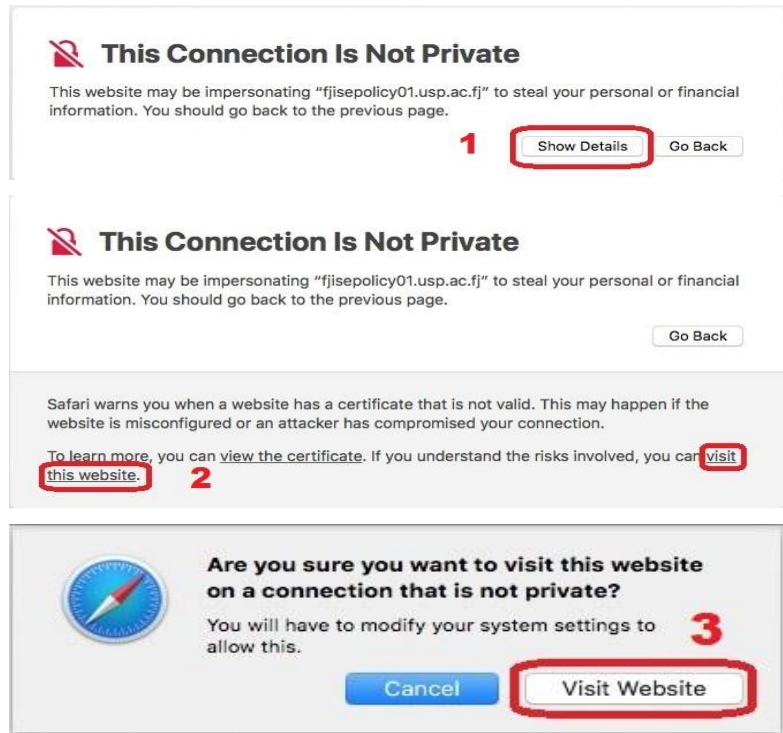|	
• 1st click on the **Wi-Fi** symbol to start. • In the drop down list click on **"USP-WiFi"**	
• Enter your credentials. Username format: Eg.) Student: student\s11111111 Staff: laucala\coalala_v	
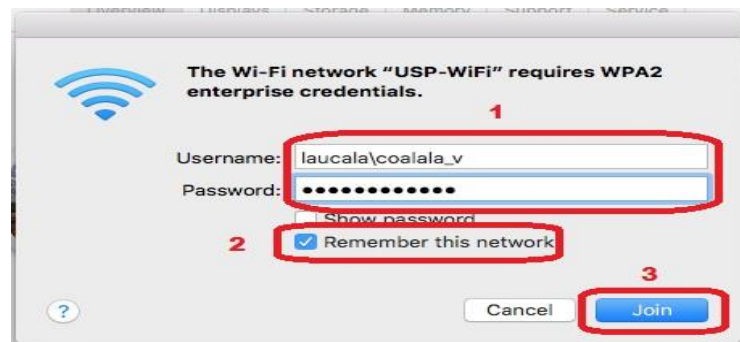
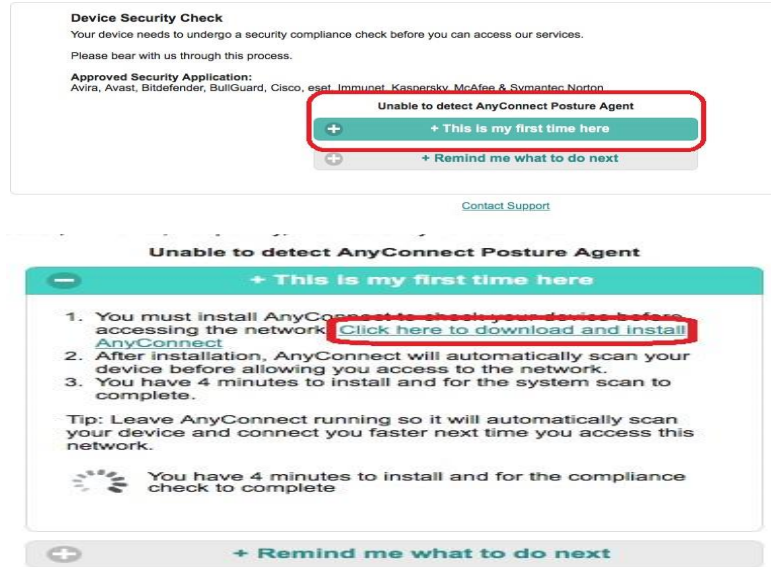|	
• To verify the connection, click on **"Continue"** to go to the webpage	
• Due to security settings, you might need to click on the **"Options"** highlighted to continue **Steps:** 1. Click "**Show Details**" 2. Click link "**Visit Website**" 3. Click button "**Visit Website**"	
Now your device will go through the process of security checks and once compliant, will be able to access the network. • To start the process, click **"Start"** • Checks to see if AnyConnect Agent is installed	
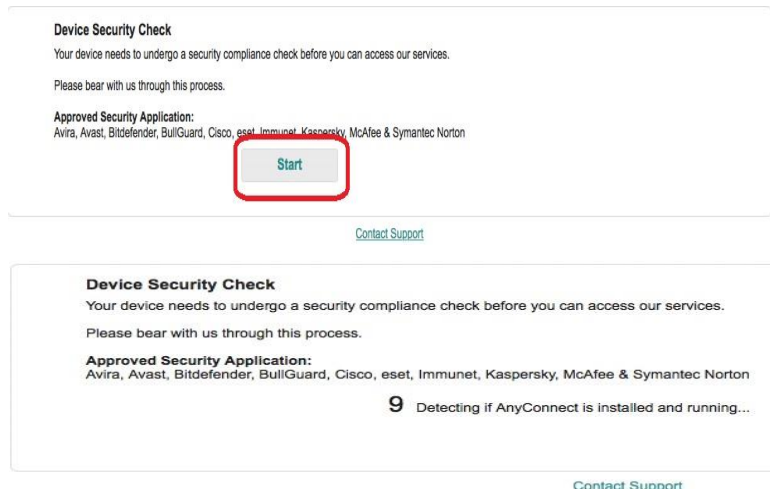
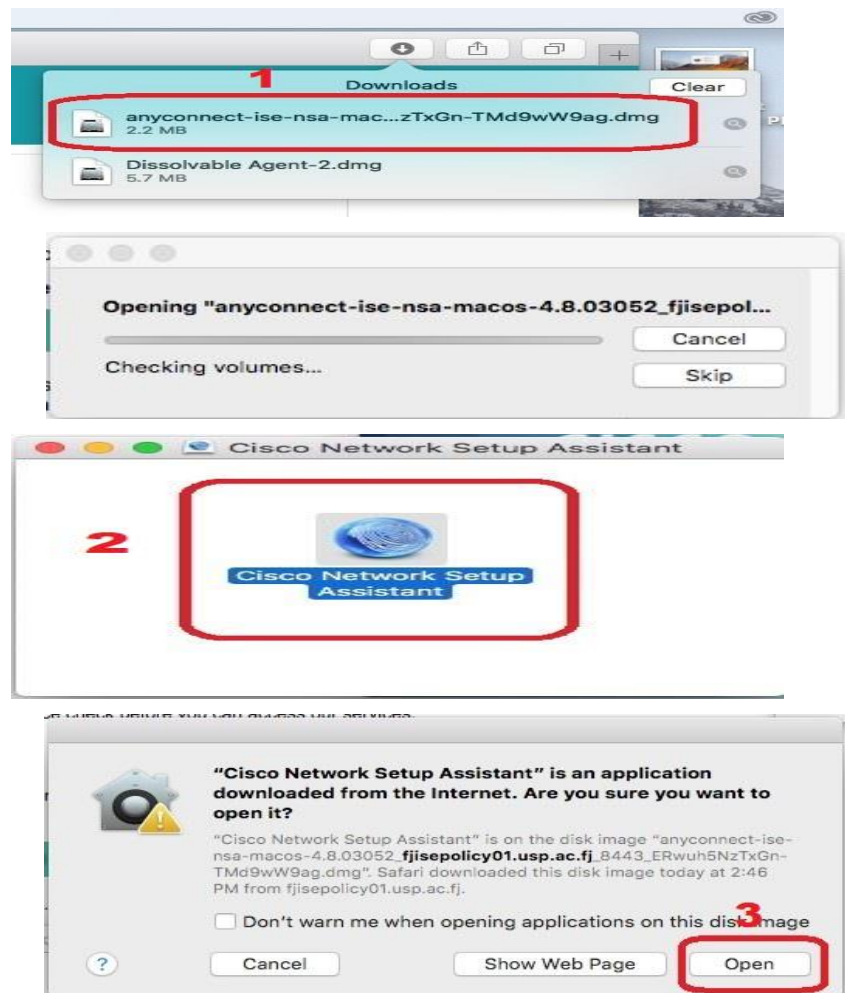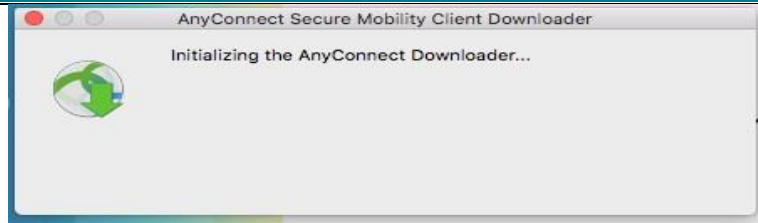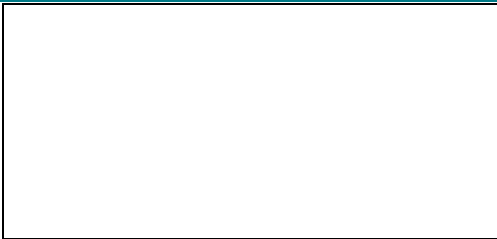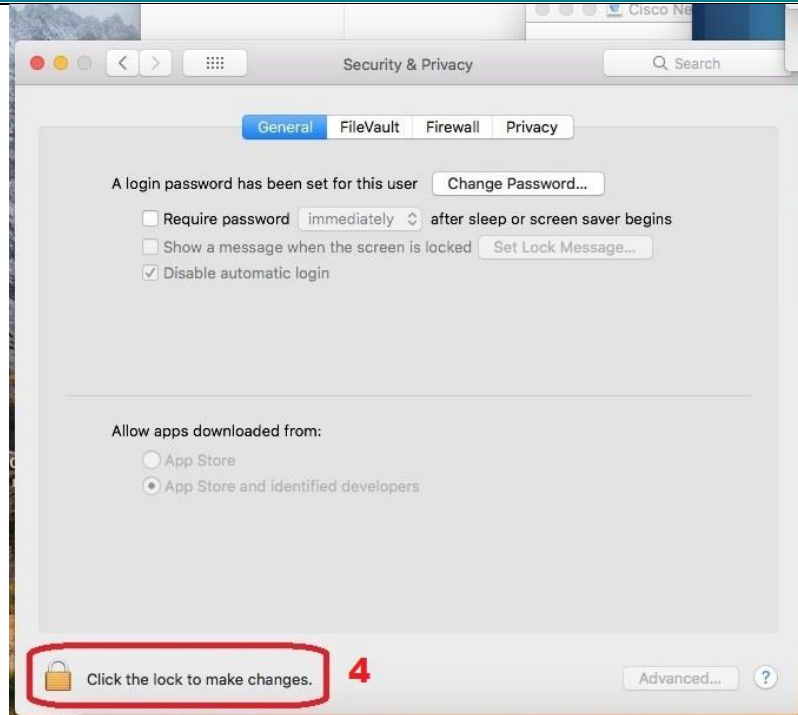|	
• If it is the 1st time you are connecting to our Wi-Fi services, the file needs to be installed • Select the link to download the agent to continue	
• Once downloaded, click on the file to install **Steps:** 1. Click on downloaded file 2. Click the Setup file 3. Click on Open to continue	

|	
• After installation has finished, installed app will run to scan your device. • If your security settings are preventing the application, please follow the direction given to allow this application to run **Steps:** 1. Click on **Connect** 2. Click **Open Preferences** button 3. Click on **Open Security Preference**	
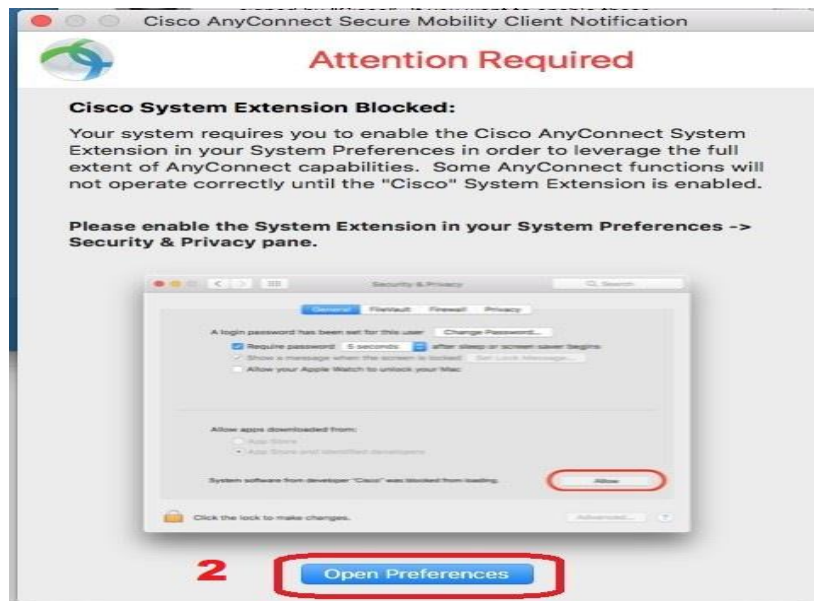
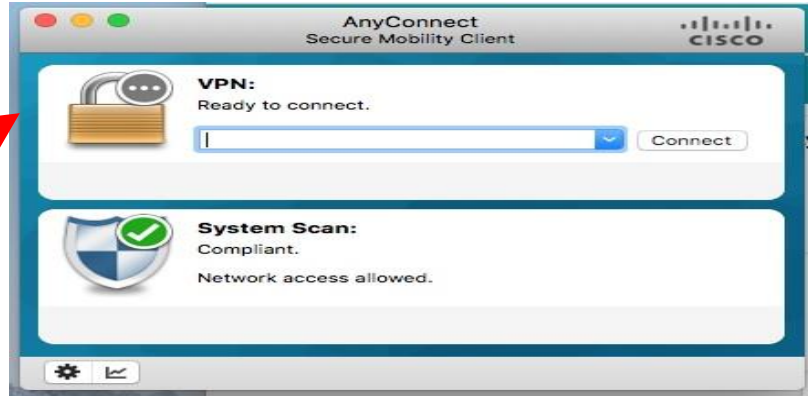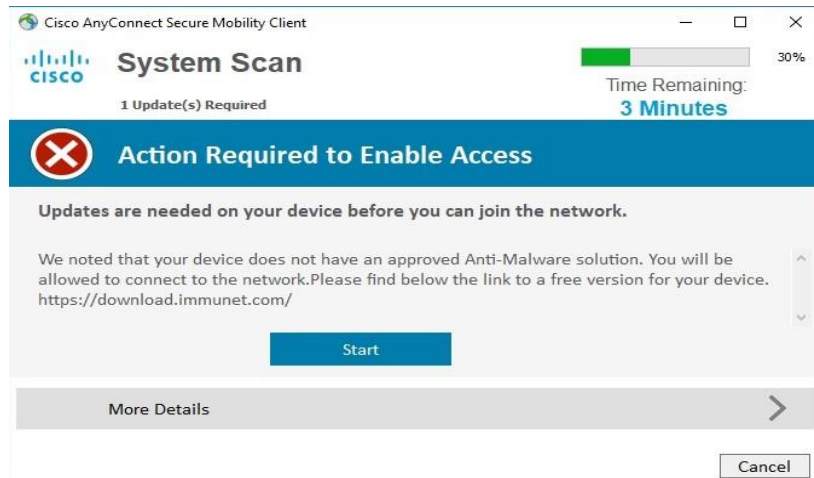|	
4. Click on **Lock** to unlock 5. Click on **Change Settings** button	
• Scan will run and a setting will need to be deselected to allow the final phase of the scan, as shown in the image to the right • Follow the steps highlighted and uncheck the option: *"Block connections to untrusted servers"* • Click on **"Connect Anyway"**	
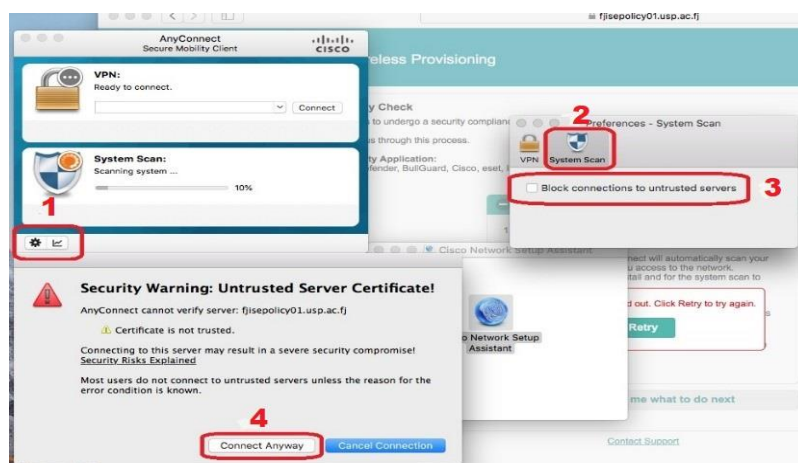
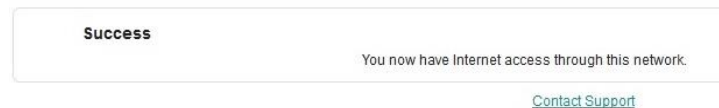|	
• Once scan is completed and your device is compliant, you will get this message **Please ignore VPN option	
Non-Compliant devices will receive a similar notification like the one on the right If scan indicates that your device is **Not Compliant**, please visit your nearest IT Helpdesk.	
Once compliant webpage will display "Success"	
Your device has now completed and passed the compliance check. You should be able to connect to USP WiFi services.	