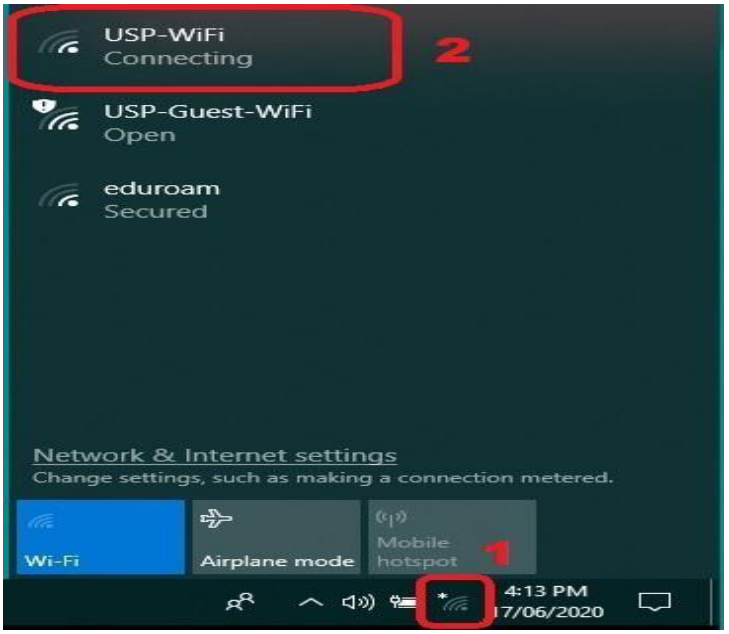
# Welcome to The University of the South Pacific

**This is a guide for users of Windows Computers**

Before you connect, some Important information for you to know:

1. Allowed OS versions: Windows 10 and above
2. Recommended anti-virus options are listed:
    a. Avira
    b. Avast
    c. Bitdefender
    d. Bullguard
    e. ESet
    f. Kaspersky
    g. McAfee/Trellix
    h. Symantec Norton

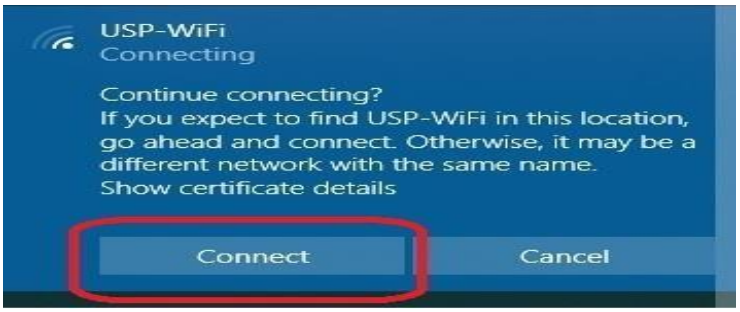
- 1st click on **Wi-Fi** icon
- 2nd select the **USP-WiFi** signal to connect

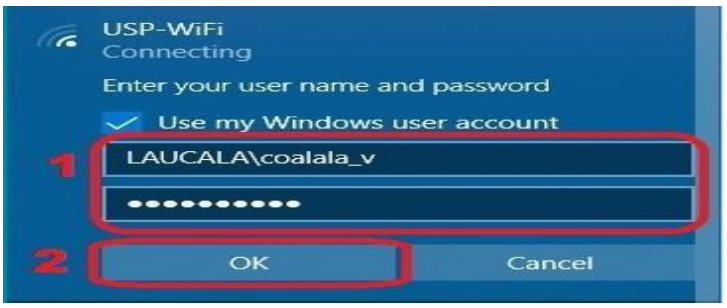


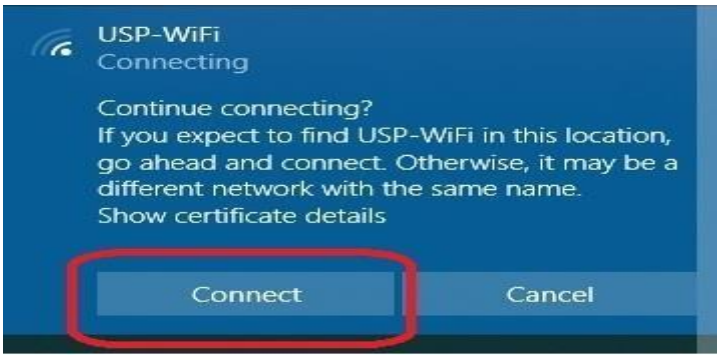
- Clicking on **"Connect"** will allow you to continue.
- Credentials entered for user verification.

  Eg.) Student: student\s11111111

  Staff: laucala\coalala_v
- Clicking **"Connect"** again gets you through this credentials checks



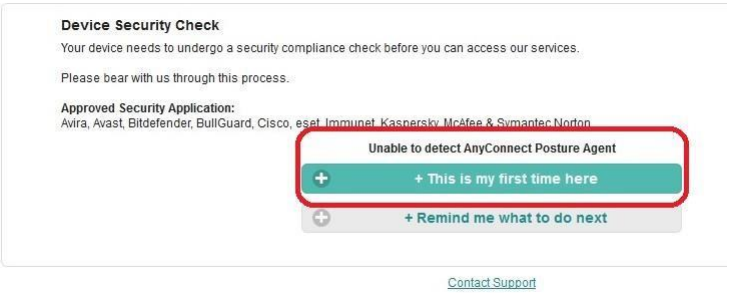



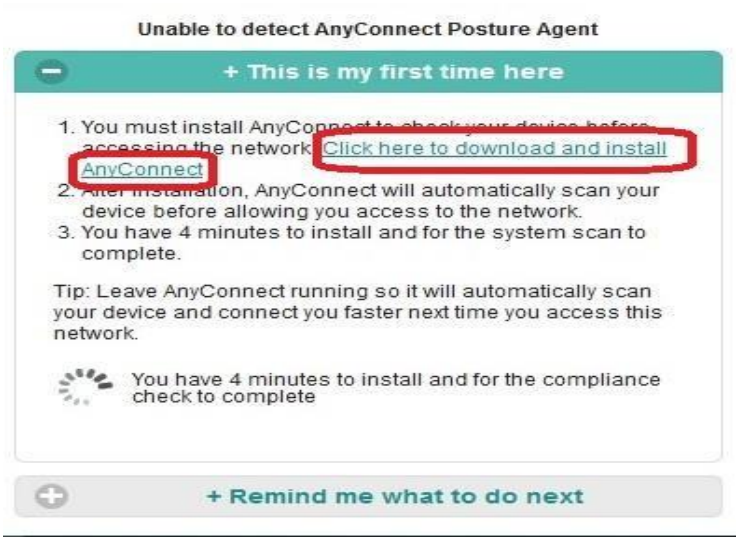
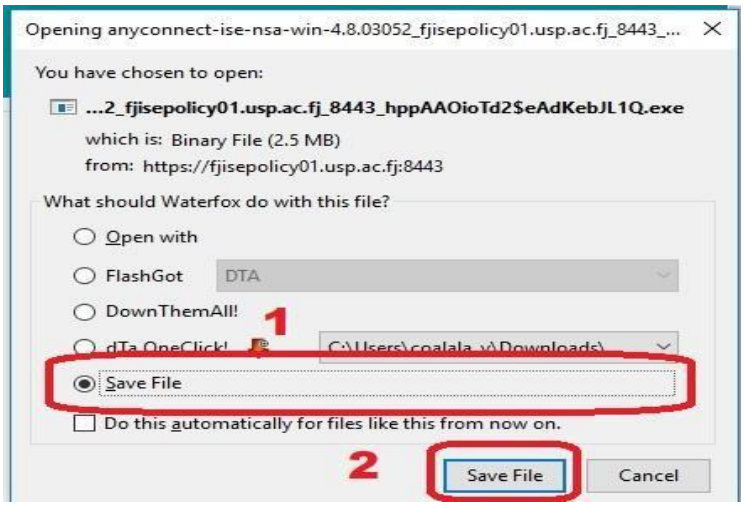
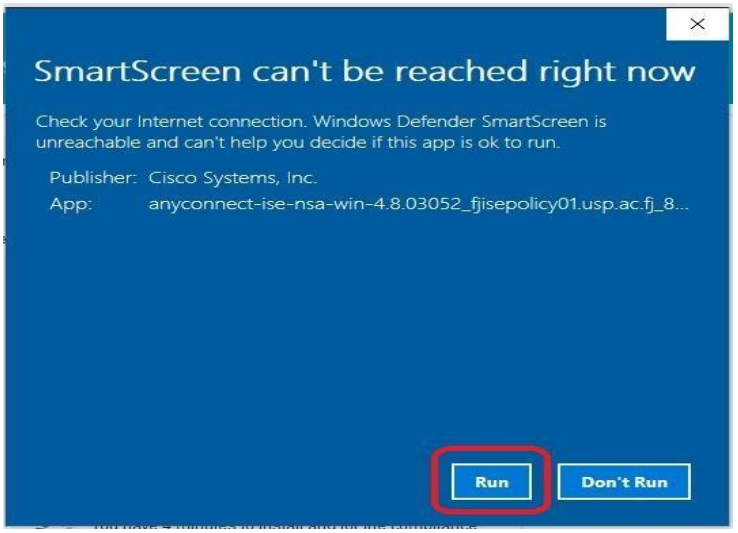

Click on **"Start"** so that the progress of scanning your device begins

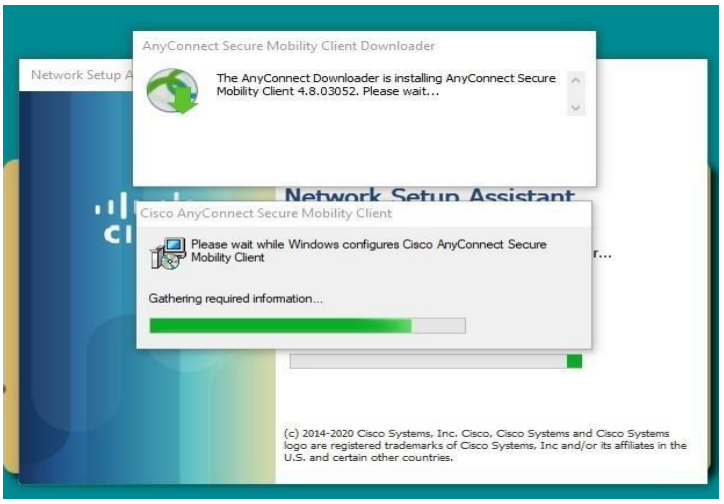
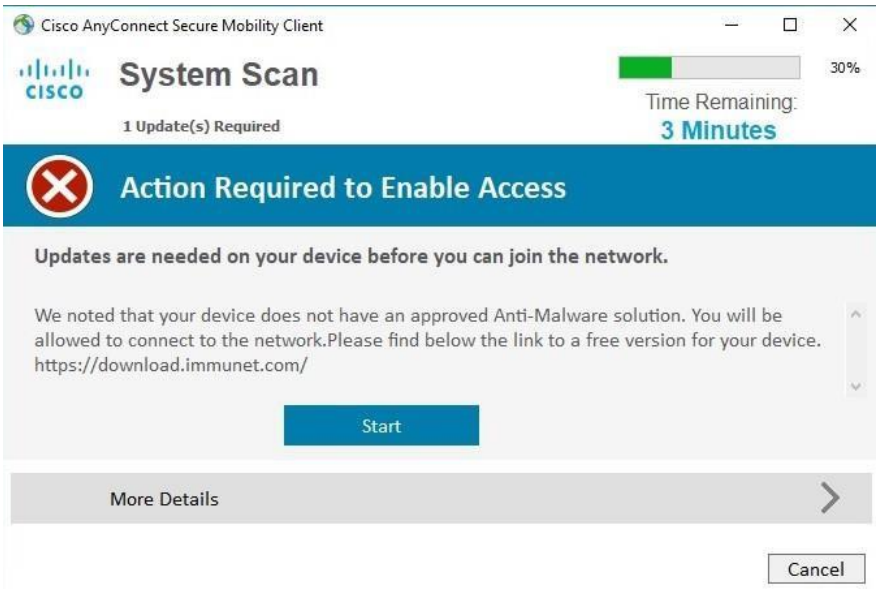
Click on the Option:

***"This is my first time here"***

This will start the download of an agent to scan your device for compliance



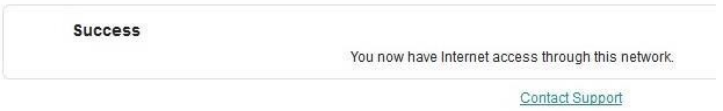
| | |
|---|---|
| Clicking on the hyperlink;<br>***"Click here to download and install AnyConnect"*** |  |
| Accept the download by clicking on **"Save File"** |  |
| Double click on the downloaded file to open.<br><br>Click on **"Run"** to install application | <br>  |

| | |
|---|---|
| Once installed, application will run automatically.<br><br>Click on **"Connect"** when prompted too | |
| The application will start installing.<br><br>Please wait till the end of installation to continue to the next step. |  |
| The **"AnyConnect"** app will start scanning your device immediately after installation. The scan will approximately take 5mins.<br><br>**Non-Compliant** devices will receive a similar notification like the one on the right<br><br>If scan indicates that your device is **Not Compliant**, please visit your nearest IT Helpdesk. |  |

- Once scan is completed and your device is compliant, you will get this message

**Please ignore VPN option

Webpage will change to **"Success"**




Your device has now completed and passed the compliance check. You should be able to connect to USP WiFi services.