

## Interim Report Action Summary

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| Institution   | University of the South Pacific (USP)  |   |
| ALO   | Priya Devi   |   |
| WSCUC Staff Liaison   | Maureen A Maloney  |   |
| Review Call Date  | February 14, 2023  |   |
| Interim Report Panel  | First Reader: Matthew Liao-Troth, Vice President for Academic Affairs, St. Petersburg College<br>Second Reader: Stephanie Juillerat, Associate Provost of Faculty Affairs, Faculty Emeritus, retired, Azusa Pacific University   |   |
| Institutional Representatives   | Name   | Title   |
|   | Professor Pal Ahluwalia  | Vice-Chancellor and President   |
|   | Professor Jito Vanualailai   | Deputy Vice-Chancellor and Vice-President (Education)                               |
|   | Dr Giulio Pāunga   | Deputy Vice-Chancellor and Vice-President (Regional Campuses and Global Engagement) |
|   | Dr Matthew Hayward   | Director (Education)  |
|   | Mr Mervyn Lepper   | Director (Estates & Infrastructure)   |
|   | Mr Fereti Atalifo  | Acting Director (Information and Technology Services)                               |
|   | Ms Finau Soqo  | Director (Planning & Quality)   |
|   | Mr Totivi Bokini-Ratu  | Secretary to Council and Manager (Council and Senate Secretariat)                   |
|   | Ms Neelta Goundar  | HR Business Partner   |
|   | Ms Priya Devi  | Accreditation Project Officer and ALO   |
|   | Ms. Heena Lal  | Quality Assurance Officer   |
|   | Mr. Walter Fraser  | Chief Operating Officer   |
| Topics to be Covered as Required by the Commission Action Letter(CAL) Dated July 20, 2018 | a. Several upcoming leadership changes (e.g., president, deputy vice chancellor, and vice president)<br>b. Improvements in internet connectivity<br>c. The possible expansion of new campuses<br>d. Development of post-graduate outcomes and demonstration of significant improvement in assessment practices across all programs |   |

### Findings of the Committee (Interim Report)/Staff (Progress Report):

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| Commendations | USP is commended for the following: <ul style="list-style-type: none"> <li>• A well written and transparent Interim Report evidencing USP’s diligence to address the issues raised in the WSCUC CAL;</li> <li>• Educational continuity during COVID-19 resulting in high levels of student satisfaction with the university’s efforts;</li> <li>• Significant investments in new technologies and infrastructure and workshops related to teaching technologies.</li> </ul> |
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| Recommendations | USP is required to respond to the following issues:<br><br><ol style="list-style-type: none"><li>1. Develop metrics to evidence how well all the various technological advancements are working including feedback from end users like students, faculty and staff. By way of a quantitative example albeit not in any way prescriptive, internet connectivity for a campus can be measured, in part, in downtime (e.g. number of events/month without connectivity; average length of an outage).</li><li>2. Demonstrate the alignment between planning for and the actual launch of the Solomon Islands campus. For example, did USP meet the timeline to become operational; were degrees planned for being offered; does the campus have the intended technological infrastructure; does the budget align with staffing and technological needs?</li><li>3. Clearly demonstrate how course level assessment results are being used for program improvement.</li></ol> |
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**Recommended Actions:**

Receive the Report; and

Schedule a Special Visit in <term/year> to address concerns outlined in the Recommendations section

Schedule an Interim Report due on \_\_\_\_\_ to address topics outlined in the Recommendations section

Schedule a Progress Report due on \_\_\_\_\_ to address topics outlined in the Recommendations section

Proceed to the next scheduled interaction with WSCUC (see below)  
(The institution is expected to address any Recommendations in the next scheduled interaction.)

**Next Scheduled Interaction with WSCUC:**

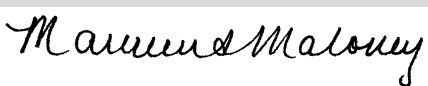
Comprehensive Review: Offsite Review (OSR) in fall 2023 and Accreditation Visit (AV) in spring 2024

**Commission Approval and Date (Interim Reports Only):**

Approved on March 21, 2023

Not Approved on and referred back to Committee on \_\_\_\_\_

**WSCUC Liaison Signature:**



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|                         |
| Date: February 14, 2023 |

Note: The effective date of this action is:

For Interim Reports – the date of the Commission action